

CALICO JACK



R E S T A U R A N T & B A R



BOOKING POLICY

CALICO JACK RESTAURANT & BAR RESERVE THE RIGHT TO REQUIRE CARD DETAILS TO SECURE RESERVATIONS.

SHOULD YOU ARRIVE MORE THAN 15 MINUTES AFTER YOUR BOOKING TIME WITHOUT NOTICE, YOU MAY LOSE YOUR TABLE TO ANOTHER GROUP.

THE KITCHEN CLOSSES 15 MINUTES AFTER THE LAST RESERVATION TIME, PLEASE SEE OUR OPENING HOURS FOR DETAILS. THE MANAGEMENT RESERVE THE RIGHT TO DECIDE DIFFERENT CLOSING TIME OCCASIONALLY.

WE WOULD RESPECTFULLY ASK THAT YOU ARE READY TO BE SEATED AT THE TIME OF YOUR RESERVATION. WE RESERVE THE RIGHT TO REFUSE SERVICE IF THESE TIMES ARE NOT ADHERED TO.

ON OCCASION WE MAY NEED TO HOLD YOU BACK TO A LATER TIME TO ENSURE THE BEST POSSIBLE LEVEL OF SERVICE TO ALL OUR GUESTS.

TABLES ARE ALLOCATED ON THE DAY BY THE RESTAURANT TEAM AND ALTHOUGH WE WILL DO EVERYTHING WE CAN TO SEAT YOU AT A TABLE IN YOUR PREFERRED AREA OF THE DINING ROOM OR AT THE OUTSIDE TERRACE, WE CANNOT ALWAYS GUARANTEE THIS. PARTIES OF 8 OR MORE GUESTS MAY BE SEATED ACROSS TWO SEPARATE TABLES.

WE ALLOW ALL BOOKINGS AN ALLOCATED TIME OF 1 HOUR AND 45 MINUTES FROM THE TIME OF YOUR RESERVATION UNLESS STATED AND AGREED WHEN MAKING YOUR TABLE RESERVATION. YOU MAY BE REQUIRED TO VACATE YOUR TABLE BEYOND THIS TIME ALLOWANCE.

CALICO JACK RESTAURANT & BAR RESERVES THE RIGHT TO ADJUST OR CHANGE OUR MENUS, OFFERS & PRICING WITHOUT NOTICE.

CANCELLATION POLICY

THE RESTAURANT'S CONTINUED VIABILITY RELIES ON RESERVATIONS BEING HONoured BY OUR CUSTOMERS, AND ADEQUATE NOTICE BEING GIVEN OF ANY CHANGES OR CANCELLATIONS. ACCORDINGLY, THE FOLLOWING APPLIES:

1. WE RESERVE THE RIGHT TO CHARGE A CANCELLATION FEE FOR ANY BOOKING THAT IS CANCELLED, OR IF NUMBERS ARE REDUCED WITHOUT PRIOR NOTICE.
2. FOR ALL BOOKINGS, YOU MUST NOTIFY US OF A CANCELLATION OR ANY CHANGES TO THE NUMBER OF GUESTS AT LEAST 24 HOURS PRIOR TO YOUR BOOKING.
3. CALICO JACK RESTAURANT & BAR RESERVES THE RIGHT TO CHARGE A CANCELLATION FEE OF £15 PER PERSON FOR ANY BOOKINGS CHANGED OR CANCELLED WITHIN THIS 24 HOUR NOTICE PERIOD.
4. THE CANCELLATION FEE REFLECTS THE COST INCURRED BY CALICO JACK'S IN TERMS OF STAFFING, FOOD, AND ANY LOST REVENUE AS A RESULT OF TURNING AWAY OTHER POTENTIAL BOOKINGS.
5. WE WILL NOTIFY YOU IF ANY CANCELLATION FEE IS APPLIED.
6. ANY BOOKINGS WHICH FAIL TO TURN UP WITHOUT ANY PRIOR NOTICE, WILL ALSO INCUR A £15 PER PERSON FEE.